

## LOC Questions and Clarifications Memorandum

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**To:** Solicited Vendors for Letter of Configuration (LOC) Number 38006, dated November 14, 2008 for the Mississippi Division of Medicaid (MDOM)

**From:** David L. Litchlitter

**Date:** November 21, 2008

**Subject:** Responses to Questions Submitted and Clarifications to Specifications

**Contact Name:** Teresa Washington

**Contact Phone Number:** 601-359-2383

**Contact E-mail Address:** teresa.washington@its.ms.gov

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The following questions were submitted to ITS and are being presented as they were submitted, except to remove any reference to a specific vendor. This information should assist you in formulating your response.

**Question 1:** Item 7.3 requests pricing for 3 years of “post warranty service”. The configuration listed in Attachment A has already upgraded the base 90-day warranty to a 1<sup>st</sup> year 24X7X4 warranty. Is item 7.3 requesting 3 years of 24X7X4 warranty service from the installation date, or is item 7.3 requesting 3 years of 24X7X4 warranty coverage after the 1<sup>st</sup> year warranty upgrade that is already listed in Attachment-A? Simply put, should the quotation for 3-years of “post warranty service” be a quotation for warranty coverage for a period of 3 years after the installation date or for a period of 4 years after the installation date?

**Response:** **The quotation for warranty coverage should be for a period of 4 years after the installation and acceptance date.**

**Question 2:** In addition to vendors’ quotations for the items in Attachment A (items that include Cisco ASA 5540 configurations), should vendors also provide alternative quotations that include 3 comparable ASA 5550 configurations (in lieu of the ASA 5540 configurations)?

**Response:** **Vendors should provide quotations that include Cisco ASA 5540 configurations only.**

LOC responses are due November 24, 2008, at 3:00 p.m. (Central Time).

If you have any questions concerning the information above or if we can be of further assistance, please contact Teresa Washington at 601-359-2383 or via email at [teresa.washington@its.ms.gov](mailto:teresa.washington@its.ms.gov).

cc: File 38006