

## LOC Questions and Clarifications Memorandum

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**To:** Solicited Vendors for Letter of Configuration (LOC) Number 38157, dated April 15, 2009 for the Mississippi Department of Human Services (MDHS)

**From:** David L. Litchliter

**Date:** April 24, 2009

**Subject:** Responses to Questions Submitted and Clarifications to Specifications

**Contact Name:** Teresa Washington

**Contact Phone Number:** 601-359-2383

**Contact E-mail Address:** teresa.washington@its.ms.gov

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The following questions were submitted to ITS and are being presented as they were submitted, except to remove any reference to a specific vendor. This information should assist you in formulating your response.

**Question 1:** What is the delivery schedule? Do you want them all at once, or a monthly schedule? This will affect shipping and procurement costs.

**Response:** **The terminals can be delivered over a 60-day period.**

**Question 2:** Is MDHS planning on purchasing all of the Wyse machines at one time, or will they be purchasing the machines throughout the contract?

**Response:** **Please see response to Question 1.**

**Question 3:** Is upgrading MDHS' depot warranty to an on-site warranty an option MDHS is willing to consider? By doing so, the wait time for replacements is much shorter.

**Response:** **If the Vendor wishes to include pricing for an on-site warranty in their LOC response, MDHS has no objection. Vendors, please be aware that an on-site warranty is not a requirement of this LOC.**

**Question 4:** Are we allowed to offer an equivalent to the Wyse product that is asked for, possibly a unit from a different manufacturer?

**Response: Vendors should provide pricing for Wyse thin client terminals only.**

LOC responses are due April 30, 2009, at 3:00 p.m. (Central Time).

If you have any questions concerning the information above or if we can be of further assistance, please contact Teresa Washington at 601-359-2383 or via email at [teresa.washington@its.ms.gov](mailto:teresa.washington@its.ms.gov).

cc: File 38157