

## LOC Questions and Clarifications Memorandum

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**To:** Solicited Vendors for Letter of Configuration (LOC) Number 39155, dated April 19, 2011 for the Mississippi State Veterans Affairs Board (SVAB)

**From:** David L. Litchliter

**Date:** May 5, 2011

**Subject:** Responses to Questions Submitted and Clarifications to Specifications

**Contact Name:** Teresa Washington

**Contact Phone Number:** 601-432-8049

**Contact E-mail Address:** teresa.washington@its.ms.gov

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LOC Number 39155 is hereby amended as follows:

**1. Section 5 MAINTENANCE/SUPPORT REQUIREMENTS has been amended to replace 5.11 with the following:**

**5.11 Vendor shall make two ~~16~~ 8-hour preventive and remedial maintenance visits each month to the site specified by SVAB. These visits will include periodic testing, repairs, and all necessary parts and labor. All activities related to preventive maintenance will be recorded in a log kept at SVAB.**

**2. ATTACHMENT A, COST INFORMATION FORM – LOC NUMBER 39155 has been amended to add the following:**

Classification	Part Name	Location	Serial Number	Purchase Date	Year 1 Cost	Year 2 Cost	Year 3 Cost	Total Cost
Laptop	Dell Vostro 3500	VABFS	4SPZ1N1	3/1/2011				

The following questions were submitted to ITS and are being presented as they were submitted, except to remove any reference to a specific vendor. This information should assist you in formulating your response.

**Question 1:** Here are four service tags that were not correct. Can you double check to see what the correct service tag numbers are?

BWNTWM1  
CWNTWM1  
DWNTWM1  
FWNTWM1  
ISLQTG1

**Response:** Service tag “ISLQTG1” on page 23 of Attachment A in the LOC is being modified to read “1SLQTG1”. All other service tags have been verified, and are correct.

LOC responses are due May 12, 2011, at 3:00 p.m. (Central Time).

If you have any questions concerning the information above or if we can be of further assistance, please contact Teresa Washington at 601-432-8049 or via email at [teresa.washington@its.ms.gov](mailto:teresa.washington@its.ms.gov).

cc: ITS Project File Number 39155