

LOC Questions and Clarifications Memorandum

To: Solicited Vendors for Letter of Configuration (LOC) Number 41381, dated July 31, 2014 for the Mississippi Department of Human Services (MDHS)

From: Craig P. Orgeron, Ph.D.

Date: August 15, 2014

Subject: Responses to Questions Submitted and Clarifications to Specifications

Contact Name: Patti Irgens

Contact Phone Number: 601-432-8223

Contact E-mail Address: Patti.Irgens@its.ms.gov

The following questions were submitted to ITS and are being presented as they were submitted, except to remove any reference to a specific vendor. This information should assist you in formulating your response.

Question 1: What is the number of devices and servers to be scanned for Vulnerability Scans?

Response: The information below outlines the approximate number of devices in the MDHS Agency IT environment.

- 1,500 Desktop Personal Computers
- 700 Notebook Computers
- 3,400 Wyse Terminals
- 100 Servers in the MDHS Data Center
- 100 Servers in the ITS Data Center
- Cisco ASA Firewall

The Vendor should show two pricing options, one for 10 devices and one for 15 devices. This is detailed in Items 6.4.1.1 and 6.4.1.2 of the LOC.

The Vendor may provide pricing for a number of devices greater than 15 and should include background information and justification for the number of devices to be monitored as detailed in Item 6.4.1.3 of the LOC.

Question 2: Can you provide a Network Diagram of the services in scope?

Response: A Network diagram for the MDHS Agency was provided on page 9, Item 7.4 of the Letter of Configuration.

Question 3: Approximately, how many users are being supported by the firewall?

Response: There will be approximately 4,000 users.

Question 4: Approximately, how many firewall rules are currently configured?

Response: Currently, there are approximately 234 Access Rules and 141 NAT Rules.

Question 5: Is the Monitoring of DMZ Hosts in scope?

Response: The solution should be capable of monitoring Hosts in the DMZ. The decision on whether or not monitoring Hosts in the DMZ will be determined during installation and configuration.

LOC responses are due August 25, 2014, at 3:00 p.m. (Central Time).

If you have any questions concerning the information above or if we can be of further assistance, please contact Patti Irgens at 601-432-8223 or via email at Patti.Irgens@its.ms.gov.

cc: ITS Project File Number 41381